



# Hot Dipped Aluminum-Zinc Coated Steel Limited Conditional Warranty

## SUBJECT OF WARRANTY

Cascadia Metals Inc. herein called "**Cascadia Metals**" extends the following Limited Warranty, to:

\_\_\_\_\_ herein called "**the Customer**" and / or  
\_\_\_\_\_ herein called "**the Third Party**".

This warranty applies only to: order # \_\_\_\_\_ - \_\_\_\_\_ purchased on or about, DD / MM / YYYY

For clarity purposes in regards to this warranty, "the Customer" and "the Third Party" shall be construed as one in the same.

This warranty is solely for the benefit of the above named customer(s) and is NOT TRANSFERRABLE OR ASSIGNABLE to any other party without obtaining the express written permission from "Cascadia Metals".

"Cascadia Metals" reserves the right to terminate this warranty at any time upon advance written notice, except with respect to any product which has already been processed or installed by "the Customer".

## WARRANTY

"Cascadia Metals" warrants that the Hot Dipped Aluminum-Zinc coated Steel (A.K.A. Zinalume®, Galvalume®) sold on the above sales order, and which is to be installed in Continental North America shall not rupture, fail structurally, or perforate within a period of 20 years after purchase, due to normal atmospheric corrosion.

If material failure occurs during the warranty period and "the customer" is obliged to refinish, or replace some or all, of the product, "Cascadia Metals" will:

- Pay the reasonable cost to replace or refinish the defective sections. This determination which shall be based upon "Cascadia Metals" sole option, will be based upon an objective evaluation by "Cascadia Metals", after considering the nature of the claim and inspecting the installation, and whether the defective sections may be refinished or must be replaced. If "the Customers" own warranty is less than replacement to any third party, then "Cascadia Metals" obligation shall be reduced accordingly.
- "Cascadia Metals" total liability and customers sole remedy is expressly limited to "the Customers" purchase price at the original time of purchase. In no event shall "Cascadia Metals" be liable under any theory of recovery, whether based on negligence, strict liability, breach of contract, or tort, for any direct, indirect, special, punitive, incidental or consequential damages.
- Any and all replacements qualifying under this warranty will be made by an installer approved by "Cascadia Metals".
- All valid claims against this product will be covered to 100% of the original cost of the product, not including installation, during years one through eight. 80% of the original cost of the product, not including installation, during years nine through thirteen, and decreasing by increments of 10% (per year) of the original cost of the product, not including installation from years fourteen through twenty.

Except for the above referenced warranty, "Cascadia Metals" makes no other warranties or representations of any kind, express or implied, including any implied warranty of merchantability or fitness for a particular purpose or use, and none shall be implied by law except as otherwise agreed to by "Cascadia Metals."

## CONDITIONS

All Hot Dipped Aluminum-Zinc Coated Steel supplied by "Cascadia Metals" is available to be warranted, however warranties only apply to the specific order they are assigned to.

The warranty is subject to the following stipulations, limitations and conditions, which if not met will void this warranty:

- Warranties must be requested from "Cascadia Metals" before material is processed and installed.
- We will not warrant material that has been modified without our express written approval, or which has been improperly used or applied.
- Material must be properly cared for as specified in the **Product Maintenance** section of this Warranty.

This warranty does not apply to sheet or coil, which has been exposed or installed in an **Abnormal Exposure** Area including but not limited to:

- Areas subject to water run off from lead or copper flashings, or areas in metallic contact with lead or copper.
- Conditions / circumstances where corrosive fumes or condensates are generated or released inside the building.
- Marine environments (within 1.6 Km from the ocean) salt water, salt spray, or salt in the air.
- Areas exposed, but not limited, to: sunlight, rain, wind, snow, pollutants in the air, heat, UV rays, acid rain.
- Areas subject to fall out or exposure to corrosive chemicals, photochemical smog, fumes, ash, cement dust, or animal waste.
- An area of corrosive exposure such as, but not limited to, exposure to strong acidic or alkaline emissions, such as those in the vicinity of paper mills, fertilizer plants, aluminum processing plants, copper smelters and similar operations.
- Areas subject to other harmful gases, fumes, chemicals or foreign substances in the air or atmosphere.

This warranty does not apply in event of:

- Bends less than 2T for sheet thickness 0.030" and thinner and less than 4T for sheet thickness 0.031" and thicker.
- Slopes of the roof or sections of the roof flatter than 1/4:12
- Any damage sustained during shipping, forming or fabrication (on site or in the shop) or storage, whether caused by mechanical or chemical means, before, during or after erection.
- Forming or fabricating which involves severe reverse bending or which subjects coating to alternate compression and tension.
- Failure to remove debris from overlaps and all other surfaces of the sheets or panels.
- Damage caused to the metallic coating by improper scouring or cleaning procedures.
- Deterioration of the panels caused by contact with green or wet lumber or wet storage stain caused by water damage or condensation.
- Presence of damp insulation or other corrosive materials in contact with or in close proximity to, the panel.
- Material that has not been processed and has been in the possession of "the Customer" for a period longer than 1 year.
- Deterioration to the panels caused directly or indirectly by panel contact with fasteners. Selection suitable of long lasting fasteners to be used with warranted material rests solely with "the Customer".



This warranty will not be applicable to damage or failure which is attributed to: improper maintenance, acts of God, falling objects, external forces, earthquake, explosions, fire, flood, riots, civil commotion's, acts of war, or other such similar or dissimilar occurrences beyond "Cascadia Metals" control. This warranty does not cover problems directly or indirectly caused by having the material stored or installed in, on, around or near the vicinity of an **abnormal exposure area**.

In addition to and without limiting to the other conditions of this warranty, all of the following specific conditions must be met:  
a) - The surface must be a surface on which no standing water accumulates on a commercial or private building  
b) - The product must be formed and installed by a qualified installation company, approved by "Cascadia Metals" to do the work.

**PRODUCT MAINTENANCE**

If product is on a surface located less than 1.6 Kilometers (1 mile) from the ocean (salt water), or in an industrial atmosphere, maintenance will be performed by the building owners; including semi-annual sweet water (fresh tap water) rinse.

The product must regularly washed either by fresh rain water or by manual cleaning with: 1) one cup of common detergent containing less than 0.5% phosphate dissolved in 5 gallons of water or; 2) one cup of household ammonia in five gallons of water at room temperature. The product must never be cleaned with any kind of abrasive or chemical cleaners.

**ACKNOWLEDGEMENTS**

Zincalume®: - is a registered trademark of Bluescope / BHP  
Galvalume®: - is a registered trademark of Dofasco Inc.

SAMPLE

**CUSTOMER / THIRD PARTY CLAUSES**

In the event that this warranty is extended to a "Third Party", "The Customer" shall:

- a) - Inspect all materials prior to processing, to make certain that all products meet or exceed "the Customers'" own fabrication requirements.
- b) - Customer shall maintain adequate records to identify the following: Third Party customer information, master coil numbers, original purchase order information, product identification, date of application and date of fabrication.
- c) - All records and or samples pertaining to this warranty are to be kept on file by "the Customer" for the warranty period applicable to the product, and in the event of a claim hereunder, "Cascadia Metals" shall have the right to inspect such records and samples.
- d) - All products which have been replaced, under this warranty may; at the discretion of "Cascadia Metals" become the property of "Cascadia Metals".

All the foregoing conditions constitute material terms of this warranty and violation by "the Customer" or its agents or representatives or "Third Party customers" of any one or more conditions shall release "Cascadia Metals" from its obligations hereunder.

**MAKING A CLAIM**

All claims under the foregoing warranty must be made in writing, and **delivered by registered mail**, within 30 days after the inconsistency is discovered and before any repairs are made, to:

WARRANTY  
Cascadia Metals Inc.  
4118 B Place NW, Suite A  
Auburn, Washington, U.S.A. 98001 - 2446  
Attn: Warranty Claims Representative

Any repairs made prior to or during the investigation period without "Cascadia Metals" written approval will be at the owners sole expense.

"Cascadia Metals" must be given reasonable opportunity to inspect the material claimed to be defective, "the Customer" has the responsibility for any video or still photos of the defective product for "Cascadia Metals" inspection, and to arrange inspection of the site where the material in question is located. Should the claim be found not covered under this warranty, "the Customer" shall reimburse all of "Cascadia Metals" and third party expenses incurred in connection with the investigation of the claim.

**APPLICABLE LAW**

This agreement shall be deemed to have been made executed and delivered in the United States of America and shall be governed by and enforced in accordance with U.S. law and the laws of the State of Washington. This agreement and any sales of the product by "Cascadia Metals" to "the Customer" shall be interpreted, governed and enforced in accordance with U.S. law and the laws of the State of Washington. Any disputes arising under or pursuant to the matters contemplated by this agreement, at "Cascadia Metals" election; shall be resolved by arbitration or legal process, in King County Washington. The authorities and Courts of the State of Washington shall have exclusive jurisdiction over such disputes, especially with respect to matters of validity, execution interpretation, enforcement or compliance. The parties hereby consent to service, jurisdiction and venue of such authorities and courts and waive any other venue to which they might be entitled by virtue of domicile, habitual residence or otherwise. "The Customer" agrees that any finding made by a court or arbitrator pursuant to this section shall be given full faith and recognition in its resident country or in any other Non U.S. jurisdiction. Each party shall be responsible for its own attorneys' fees and costs.

In the event that any one (1) or more of these articles or stipulations is not enforceable by law, that specific section shall be stricken from this warranty and the balance shall remain totally in tact and un-fractured.

Issue Date \_\_\_\_\_

Warranty Registration Number \_\_\_\_\_